

DAKCS Software Systems, Inc. announces alliance with Contact Center Compliance

Ogden, Utah. October 19, 2010. DAKCS Software Systems, Inc., a thirty year leader in collection software solutions, recently formed an alliance with Contact Center Compliance (CCC) of Santa Rosa, California to provide clients with the best solution to address FCC Wireless and FTC DNS compliance requirements. Contact Center Compliance is relied on by hundreds of call center and collection agencies to provide necessary real-time data. CCC has developed an exclusive wireless carrier database that allows them to deliver the most accurate results when identifying and scrubbing for mobile numbers. They are also an authorized reseller for NeuStar which tracks ported wireless numbers (from home phone land line to mobile) on a daily basis. By selecting CCC, DAKCS is now able to provide real-time updates for their turn key dialing solution: VIC, as well as for their new web based dialing solution: Vocality. Each DAKCS client can now utilize the CCC real-time updated feed to stay on top of this hot compliance issue. This feed is provided as an integrated, failsafe solution. CCC can also identify the five states that have additional restrictions on manual calls to cell phones. Through Contact Center Compliance, DAKCS is delighted to provide a safe harbor guarantee for customers looking to prevent TCPA complaints as well as a means to identify mobile customer numbers safe for manual calls.

According to Lex Patterson, DAKCS President, "We are enthusiastic about our new alliance with Contact Center Compliance. As a customer centric organization, DAKCS is always looking for new and innovative solutions that keep our clients on top of all regulatory changes and requirements. By providing the cell phone scrubbing option to our customers, we demonstrate our ongoing commitment to providing the DAKCS community with the products and services that guarantee their success in this competitive industry."

Ryan Thurman, the CCC Director of Sales and Marketing stated: "With the increasing trend toward consumer protection by the FCC and FTC, companies in the collection and contact center industries run the risk of incurring large fines if they are not properly obeying the national, state and wireless "Do Not Call" rules. We at CCC are excited about this newly formed partnership with DAKCS as CCC provides an integrated, real-time compliance solution that will allow DAKCS customers to more effectively manage their wireless compliance filtering for their hosted dialing platform."

About DAKCS Software Systems, Inc.

DAKCS Software Systems, Inc. is a proven leader in accounts receivable management solutions. Established in the early eighties by and for collection professionals, DAKCS has been providing clients with innovative and creative solutions for over thirty years. With a diversified client base, ranging from attorneys to first party collections companies, their primary focus has always been and continues to be addressing the needs of their existing clientsstaying current with industry issues and concerns, listening carefully to client requests and making things happen, quickly and cost effectively. Located in the heart of the beautiful Wasatch Mountains, DAKCS headquarters are in Ogden, Utah with a satellite location in Buffalo, New York. To

learn more about DAKCS and its robust product portfolio that includes Beyond.Net, VIC, @client services, ASCENT, RESOLVE. Vocality and more contact the sales department at 800 873-2527 and visit the website at www.dakcs.com.

About Contact Center Compliance

Contact Center Compliance (DNC.com) offers software as a service (SAAS) solutions that seamlessly manage the entire "Do Not Call" compliance process for a contact centers and collections agencies. Contact Center Compliance offers products that reduce the complexity of US and Canadian telemarketing laws concerning Do Not Call, wireless, and exemptions - including Existing Business Relationships - with an award winning set of enterprise-level software solutions. To learn more contact sales at 866-362-5478 or email info@dnc.com