



Greetings!!!

We are pleased to present the June *Sting* Tip of the Month. We send the Tip via email, but will also highlight it on the website (www.dakcs.com). We ask our support team for ideas that may be helpful. This month we selected Bonnie's suggestion. We hope you find it beneficial!

When you look at Intercept history from the account (I) to pull it up, it shows info like below.

COLLECTOR CHANGE FROM 71 TO 71 ON	02/23/2010
COLLECTOR CHANGE FROM 71 TO 71 ON	03/09/2010
COLLECTOR CHANGE FROM 71 TO 71 ON	03/16/2010
COLLECTOR CHANGE FROM 71 TO 71 ON	04/06/2010
ACCOUNT JACKDATED TO 01/04/10 ON	01/04/2010
ACCOUNT JACKDATED TO 01/06/10 ON	01/06/2010

This information doesn't tell you which status code actually caused the action above. If the change occurred within the last 30 days, you can use option 8, 3, 9 to find which status code table made the changes. The screen is captured below.

This program searches through Intercept Actions for the previous 30 days for accounts fitting your selection criteria.

Prompts for: Intercept Status Code, Account #, Mission, and Date range

Which Intercept Status, 'A'll, or 'Q'uit: A

Which Account Number, 'A'll, 'Q'uit: 123456

Which Mission type, 'Q'uit, 'A'll: A

1 - Letter from a Letter Series

2 - DAKCSNET Request

3 - Time Reminder

4 - Status Code Change

5 - Collector Code Change

6 - JackDate Change

7 - Continuous Letter

Which Starting Date (MMDDYY), 'A'll, 'Q'uit: A

PRINT ON WHAT PRINTER, 1,2,3, (S)CREEN, (E)MAIL, (F)ILE, (A)DVANCED: S

If you have any ideas or tips that might be worth sharing, please contact me directly at 617 846 0454. I would love to hear from you!

Hope to see you at the Conference in Salt Lake City June 23rd-25th!

Deb Kilroy
Director of Sales & Marketing

Great Things are Happening!



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