



Greetings!!!

We are pleased to present the July *Sting* Tip of the Month. We send the tip via email, but will also highlight it on the website (www.dakcs.com). We ask our support team for ideas that may be helpful. We hope you find it beneficial!

DENIED TRANSACTION REPORT

This report is very useful tool available via Options 2-14-25-8. Agencies should run this report to get a list of all the transactions that were denied for a certain date range. This report will display the account number, the collector code for the individual that ran the transaction, the due date, the amount of the transaction, The name, and a brief description of why it was denied. Once you have created this report, you can start the reversal process.

If you have any ideas or tips that might be worth sharing, please contact me directly at 617 846 0454.

I would love to hear from you!

Deb Kilroy
Director of Sales & Marketing

Great Things are Happening!



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